

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 07<sup>th</sup> day of August' 2024**

**C.G.No.90/2024-25/Tirupati Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. N. Sundar Raja, Vanamaladinne,  
Punganur (M), Annamaiah District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Punganur CCO
2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 09.07.2024 at Punganur stating that one electric pole



near his house was damaged and the electric wires are hanging and falling over his house.

02. The said complaint was registered as C.G.No.90/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they replaced the damaged pole and dismantled the LT line passing over the house of the complainant on 18.07.2024.
03. Heard respondents through video conferencing. Complainant remained absent. The complainant when contacted through phone reported that the damaged pole was removed and the LT line was dismantled and requested to close the complaint. The complainant also issued satisfaction letter reporting that his grievance is redressed. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07<sup>th</sup> day of August'2024.

*Chintu* 07/08/24  
CHAIRPERSON

*K. Ramachandra Rao*  
Member (Finance)  
07/08/2024

*Shyama*  
Member (Technical)

*G. Eswaram*  
Member (Independent) 7/8/2024

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot**

**No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Chintu*  
07/08/24